



The Grand Haven Community Development District is excited to introduce a new resident and visitor management software system, [GateHouse Solutions®](#). This new software offers residents a user-friendly platform to manage and view their information, add visitors, and manage their contact information. The objective of this new system is to increase efficiency at the gates and provide convenience to the residents.

The new software features a Resident Web Portal, an Automated Attendant at the main guard house, and Visitor Notifications. Listed below is a link to an overview of how to utilize the software's functions, and the Resident Web Portal link.

Each Grand Haven address is assigned **one** username and password that residents will use to log into the Resident Web Portal.

Please contact the Grand Haven CDD office at office@ghcdd.com to get your username and password for the Resident Web Portal.

Please use the following link for instructions on how to log in to the Resident Web Portal and utilize the system's functions. Please read all of instructions.

<https://www.dropbox.com/s/fln0gndc5sic04v/Gatehouse%20Resident%20letter%20PDF.pdf?dl=0>

Please use the following link to access the Resident Web Portal:

<https://grandhaven.gatehouseportal.com/Home/Index/>